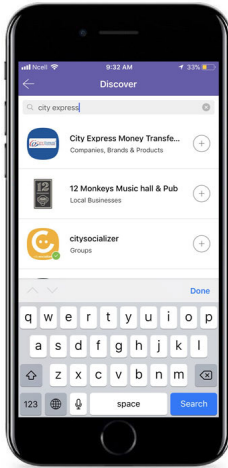




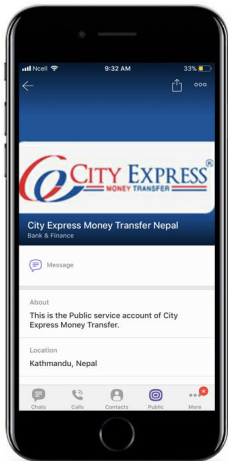
**SERVICE MANUAL**

## GETTING STARTED:

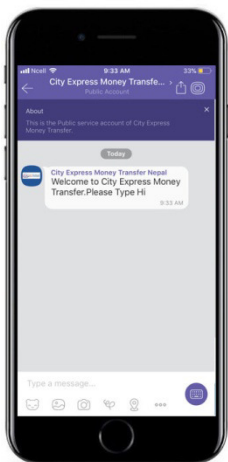
- First of all install Viber Application in your mobile phone.
- Go to Public Account, and search City Express Money Transfer Nepal and add.



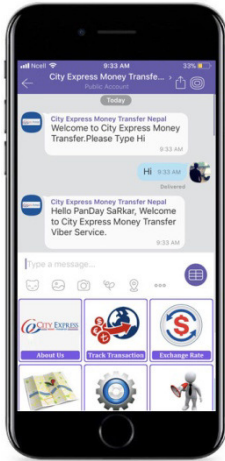
Once you add City Express Money Transfer Nepal, the following screen appears



Now click on Message.

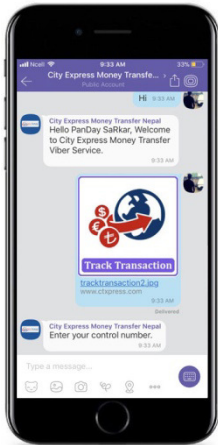


- Type HI. A list of Menu will be displayed.

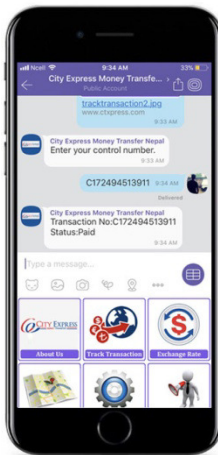


Select the service you want.

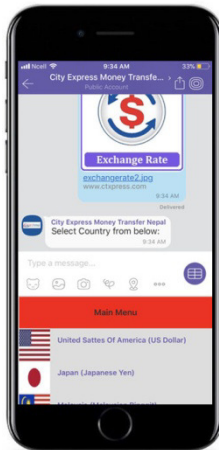
- When you click on Track Transaction the following page is displayed.



You can enter the Control Number to know the Status.

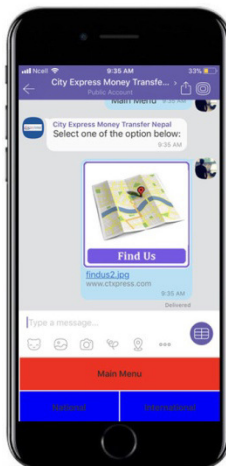


- Exchange Rate of different Country can be viewed by Clicking on Exchange Rate.



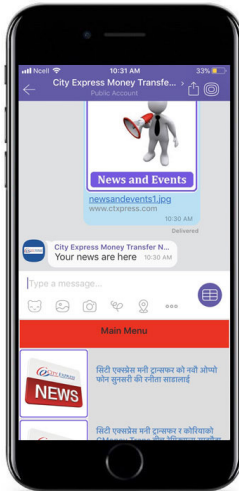
You can select the Country to know of exchange rate of that particular Country.

- To know about our National and International Agents, you can click on Find Us.



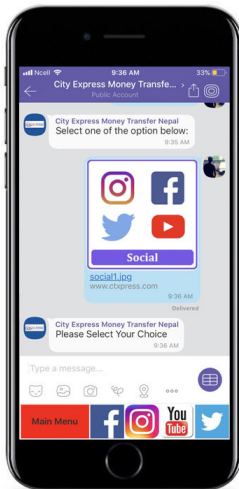
And then Click either National or International. You will be directed to the web page accordingly.

- To know about our latest news and events, you can Click on News and Events.



The list of News and events will be displayed. You can select the particular option.

- To know about our Social network, you can select Social from the main menu and select the particular Social Site. You will be directed to the particular site.



***THANK YOU***